



Volunteers are vital to the ongoing success and sustainability of the work of ADRA in Australia. Completing this form gives us valuable insights into how we can best support you. Thank you for taking the time to complete this survey, and all responses will be anonymous.

Please circle one answer only. If two answers apply, circle the one that is MOST true.

1. What type of ADRA project do you volunteer with? (Circle all that apply)

- a) Community Garden b) Community Centre c) Youth Resilience d) Community Meals e) Op Shop
 f) Food Relief/Food Parcel Delivery/Food pantry g) Other _____

2. What is your usual role? a) Volunteer b) Manager c) Committee Member d) Other _____

3. How long have you been volunteering with ADRA?

- a) 0-6mo b) 7-12mo c) 1-3yrs d) 4-6yrs e) 7-9yrs f) 10+yrs

4. On average, how many hours PER WEEK do you volunteer?

- a) 0-5hrs b) 6-10hrs c) 11-15hrs d) 16-20hrs e) 21-30hrs f) 31-40hrs g) 40+ hours

5a) From the selection below, What is the main reason that you STARTED volunteering? (Circle one)

5b) From the selection below, What is the main reason that you CONTINUE volunteering? (Cross one)

- | | | |
|---------------------------------|---|---|
| a) Improve job opportunities | e) Meet new people | i) Personal Impact from ADRA |
| b) Give back to the community | f) Work Experience | j) My friends volunteer here |
| c) Fulfil religious obligations | g) I was bored at home | k) Positive culture of the Shop/Program |
| d) My religion encourages it | h) Job Provider/Centrelink requirements | i) Other: _____ |

TRUE/FALSE (Please circle your answer)

- | | |
|--|---------------------|
| 6. I feel valued as a part of the ADRA team. | TRUE / FALSE |
| 7. I receive regular feedback/appreciation for the work that I contribute. | TRUE / FALSE |
| 8. I receive regular feedback on the quality/standard of my work. | TRUE / FALSE |
| 9. I feel it is important for me to receive recognition for my volunteer contribution. | TRUE / FALSE |
| 10. I received sufficient training/orientation when I first started as a volunteer. | TRUE / FALSE |
| 11. I feel safe in my workplace. | TRUE / FALSE |
| 12. I would like to connect with other volunteers around my state. | TRUE / FALSE |
| 13. I would like to have deeper connection with the volunteers I work with. | TRUE / FALSE |
| 14. I am interested in attending a social event for volunteers at my project/op shop. | TRUE / FALSE |
| 15. I feel I can approach my team leader/manager to discuss concerns and ideas. | TRUE / FALSE |
| 16. I know where to access information on ADRA policies and procedures. | TRUE / FALSE |
| 17. I am interested in receiving an ADRA newsletter. | TRUE / FALSE |

18. What would be the best way to show appreciation to ADRA Volunteers?

- | | |
|--|---|
| a) Combined Social Event (formal dinner/day out) | d) Thank-you card |
| b) Branded T-shirt or other merchandise | e) Training or Capacity Building Sessions |
| c) Regular newsletter with stories, update on project activities | f) Some sort of voucher or gift card |

19. How would you describe the work culture or working environment where you volunteer?

- a) Positive, Easy-going & Peaceful c) Like a family e) Professional
b) A lot of Tension and Negativity d) High Pressure/Limited rest f) Too loose and casual

20. How would you describe the communication in your role? (Choose one)

- a) I get enough information to adequately perform my volunteer role
b) I get some information to perform my volunteer role, but it could be better
c) I don't get enough information to adequately perform my volunteer role

21. How well do you understand the impact of your volunteer work on the community?

- a) I have a clear understanding of the project/op shop's purpose
b) I kind of know the purpose but...
c) I don't have a clear understanding of the project/op shop's purpose
d) The project/ op shop's purpose is not important/applicable to me

22. Please circle YES or NO for the following questions about Caring for Our Natural Environment:

- a) Are meat or meat products part of the ADRA service/menu/pantry where you volunteer? **YES / NO / NA**
b) Do you know why ADRA often chooses meat-free options/services? **YES / NO**
c) Clients have access to materials about the Adventist health message. **YES / NO**
d) We use plastic cutlery/plates at our project/op shop. **YES / NO**
e) We use biodegradable cutlery/plates/cups where appropriate. **YES / NO**
f) We promote a healthy lifestyle at our project/shop. **YES / NO**
g) We promote caring for our environment at our project/shop. **YES / NO**
h) We aim to use as many fair-trade goods and ethically sourced items wherever possible. **YES / NO**
i) We have recycling/composting/reducing waste options available at our site. **YES / NO**
j) I would like to attend a vegetarian cooking class. **YES / NO**

23. What is your age? a) Under 18 b) 19-30 c) 31-40 d) 41-50 e) 51-66 f) 67-75 g) 75+

24. What is your gender? a) Male b) Female c) Rather not say

25. What state/region are you from?

a) NQLD b) SQLD c) NNSW d) SNSW e) ACT f) SA g) NT h) TAS i) VIC j) Greater Sydney k) WA

26. What project/shop are you connected to? (Optional) _____

Thank you so much for taking the time to fill out this survey. We will use the information gathered to do our best to improve our volunteer care at ADRA- because you are valuable to us!

Please hand this form back to your manager, or if you would prefer to send it directly to us, please post it to us as soon as is practicable: **Victorian Conference of the Seventh-day Adventist Church**

**Attn: ADRA Director
PO Box 215 Nunawading 3131
or scan and email RAuriant@adventist.org.au**

If you would like to be added to the ADRA mailing list, please write your contact details below.

Name: _____ Contact No: _____
Postal Address: _____ Email Address: _____